

# COMMUNITY & STAKEHOLDER MANAGEMENT POLICY

POSITIVE COMMUNITY RELATIONS SUPPORTS  
SUCCESSFUL PROJECT OUTCOMES

OUR OBJECTIVE: **proactive and genuine engagement**

TO ACHIEVE THIS OBJECTIVE, WE ADHERE TO THE FOLLOWING CORE PRINCIPLES:

#### HONESTY:

- Approach all engagement with the genuine intent to involve communities in a positive manner and improve understanding of projects
- Communicate the nature of our work openly and transparently
- Seek opportunities for community input
- Establish clear expectations about how much disruption communities should expect

#### EFFECTIVE COMMUNICATION:

- Match communication programs to the communication needs of communities and key stakeholders
- Develop timely, relevant and clear communication
- Create collaborative and two-way communication programs

#### ACCESSIBILITY AND VISIBILITY:

- Engage communities and stakeholders proactively
- Create opportunities for face-to-face engagement
- Plan activities to ensure maximum opportunity for community participation
- Encourage two-way communication

#### BEST-PRACTICE SYSTEMS:

- Share lessons and continually improve our community and stakeholder management plan
- Seek opportunities to support and invest in the communities in which we operate
- Review and revise policy and procedures in line with best-practice community engagement and evolving systems, media channels and communication standards



A handwritten signature in black ink, appearing to read "Bruce Munro".

**B A MUNRO**  
MANAGING DIRECTOR  
THIESS PTY LTD  
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